



# Bell Push-to-Talk

## Client (software) update instructions

Before beginning any update, please Connect to Wi-Fi to avoid data charges as data is required to complete the upgrades. If Wi-Fi is not used, please be aware that standard data charges may apply.

### Google Play Store for Samsung, Google Pixel, or Sonim Smartphones:

1. Open the **Google Play Store** application.
2. At the top right, tap the **profile icon**.
3. Tap **Manage apps & device**. Apps with an update available are labelled **Update available**.
4. Tap **Update**.

### Apple App Store for iPhones:

1. Open the **Apple App Store** application.
2. Tap your **profile icon** at the top of the screen.
3. Scroll to see all pending updates and release notes.
4. Tap **Update**.

### Sonim XP3 and XP5 Series:

1. If support is required during an upgrade attempt for the XP5s, please contact [pttsupport@bell.ca](mailto:pttsupport@bell.ca)
2. Once updated, the device should automatically update the PTT version. You can also force the update by following these steps:
  - a. Press the **Apps button**.
  - b. Scroll to and select **Settings**.
  - c. Scroll to and select **About phone**.
  - d. Select **System Updates**.
  - e. The phone will check if a software update is available.
  - f. If an update is available, select **Download and Install**. If an update isn't available, press the **Back button** to return to the home screen.